

# Benjamin D. Richardson

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Doctoral Candidate in Management Information Systems

Terry College of Business | University of Georgia

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## EDUCATION

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University of Georgia

expected 2027

*Ph.D. Management Information Systems*

Brigham Young University

2023

*Master of Information Systems Management*

- Ph.D. preparation track

*Bachelor of Science, Information Systems*

## RESEARCH OVERVIEW

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**Interests:** human-AI augmentation, user cognition and behavior, humanistic technology use

**Methodological expertise:** experiments, surveys, theory development

**Doctoral dissertation:** "Mechanisms of Mind and Machine: Heterogeneous Effects of AI Augmentation on Human Judgment"

- Committee: Aaron Schechter (Chair), Elena Karahanna, Jerry Kane, Akshat Lakhiwal

## JOURNAL PUBLICATIONS

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1. Schuetzler, R., Giboney, J., Wells, T., **Richardson, B.**, Meservy, T., Sutton, C., Posey, C., Steffen, J., & Hughes, A. (2026). Search and Beyond: Information Behavior with Generative Artificial Intelligence. *AIS Transactions on Human-Computer Interaction*, 18(2), 136-163
2. **Richardson, B.**, Kettles, D., Mazzola, D., & Li, H. (2024). Career Trajectory Analysis of Fortune 500 CIOs: A LinkedIn Perspective. *Communications of the Association for Information Systems*, 55, 654-679
3. Kettles, D., Mazzola, D., & **Richardson, B.** (2024). The Path to Becoming a Fortune 500 CIO. *MIS Quarterly Executive*, 23(2), 213.
4. **Richardson, B.**, Kettles, D., & Brown, L. (2023). Adaptive Tech in Crisis: A Case Study on Low-Code and SaaS Technologies for Digital Transformation. *Journal of Research in Business Information Systems*, 16(1), 66-80.

## RESEARCH PIPELINE

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### Manuscripts Under Review:

1. **Richardson, B.** & Kane, G. "Theory of Virtuous Information Systems Use"
  - under review at *MIS Quarterly* (1<sup>st</sup> round)
  - awarded Best Paper at ICIS 2025
2. **Richardson, B.**, Sachin P., Schechter A. "Generation to Generalization: Appreciation Spillovers in Algorithm Ecosystems"
  - under review at *MIS Quarterly* (1<sup>st</sup> round)
  - presented at AOM 2026
3. **Richardson, B.**, Schechter, A., Kane, G. "Prompts to Perceptions: Autonomy, Attribution, and Creator Valuations of Generative AI-Augmented Work"
  - under review at *Journal of the Association for Information Systems* (1<sup>st</sup> round)
  - presented at 2025 CHI Conference on Human Factors in Computing Systems

### Working Papers:

1. A Wrinkle in Timing: Algorithmic Interventions to Mitigate Anchoring Bias
  - Team: **Richardson**, Karahanna, Schechter
  - Status: preparing for submission to *MIS Quarterly*
2. When Delegation Becomes Violation: Task-Level Determinants of Moral Judgment in Generative AI Use
  - Team: Schuetzler, **Richardson**, Wells
  - Status: conducting data collection for Study 2
3. Algorithmic Antidotes: Heuristic-Aligned Explanations for Debiasing Judgment
  - Team: **Richardson**, Karahanna, Schechter
  - Status: Study 1 accepted to *ICIS 2026*; developing Study 2
4. Generative Imprinting: How First Sustained Encounters with AI Shape Durable Working Models of Algorithmic Collaboration
  - Team: Schechter, **Richardson**
  - Status: early-stage drafting

## ARCHIVAL CONFERENCE PAPERS AND PRESENTATIONS

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1. **Richardson, B.**, Karahanna, E., Schechter, A. (forthcoming) Algorithmic Antidotes: Heuristic-Aligned Explanations for Debiasing Judgment. *ICIS 2026 Proceedings*. Lisbon, Portugal
2. **Richardson, B.** (2025) Towards a Positivist Theory of Virtuous IS Use. *ICIS 2025 Proceedings*. 13. Nashville, USA  
Best Paper Award
3. Schechter, A., **Richardson, B.** (2025) How the Role of Generative AI Shapes Perceptions of Value in Human-AI Collaborative Work. *Proceedings of the 2025 CHI Conference on Human Factors in Computing Systems* (pp. 1-15). Yokohama, Japan

4. Wells, T., Steffen, J., Hughes, A., **Richardson, B.**, Meservy, T., Schuetzler, R. (2025). Resistance to Generative AI: Investigating the Drivers of Non-Use. *Proceedings of the 58th Hawaii International Conference on System Sciences (HICSS)*. Hawaii, USA
5. **Richardson, B.**, Schuetzler, R. (2024). Beyond Words: Conversationally Relevant Chatbots and the Moderating Effects of Desirable Responding and Sensitivity on Information Disclosure. *AMCIS 2024 Proceedings*. 4. Salt Lake City, USA
6. **Richardson, B.** (2024). From Overuse to Optimal Use: Mindfulness as a Mechanism for Managing IT Use. *AMCIS 2024 Proceedings*. 7. Salt Lake City, USA
7. **Richardson, B.**, Fife, P., Steed, J., Crane, C., Gaskin, J., (2024). The New Marshmallow: The Effects of Screen Use on Children's Ability to Delay Gratification. *ECIS 2024 Proceedings*. 2. Paphos, Cyprus  
Claudio Ciborra Award - Most Innovative Paper
8. **Richardson, B.**, Sachin P., Schechter A. (2024). One Bad Apple: The Spillover Effect of Algorithmic Aversion. *ECIS 2024 Proceedings*. 13. Paphos, Cyprus
9. Schuetzler, R., Giboney, J., Wells, T., **Richardson, B.**, Meservy, T., Sutton, C., Posey, C., Steffen, J., Hughes, A. (2024). Student Interaction with Generative AI: An Exploration of an Emergent Information-Search Process. *Proceedings of the 57th Hawaii International Conference on System Sciences (HICSS)*. Hawaii, USA
10. **Richardson, B.**, Kettles, D., & Mazzola, D. (2023). Charting a Course to the Top: Insights from the Fortune 500 CIOs and How They Differ from Other C-Suite Executives. *Proceedings of the ACM SIGMIS Computers and People Research*. Pomona, CA, USA
11. **Richardson, B.** (2023). Assessing Sentiment of the Top 10 Tech Trends that will Shape the Next Decade: A Sentiment Analysis of Social Media Posts. *2023 ABIS Proceedings*. Houston, TX, USA  
Distinguished Paper Award
12. **Richardson, B.**, Kettles, D., & Brown, L. (2023). Crisis as a Catalyst: Enabling Digital Transformation Using Low-Code and SaaS Technologies. *2023 ABIS Proceedings*. Houston, TX, USA
13. **Richardson, B.**, Kettles, D., & Brown, L. (2023). Crisis-Driven Digital Transformation: Leveraging Cloud-based Contact Center as a Service Technologies. *2023 ABIS Proceedings*. Houston, TX, USA
14. **Richardson, B.** & Schuetzler, R. (2022). Conversational Agents, Conversational Relevance, and Disclosure: Comparing the Effectiveness of Chatbots and SVITs in Eliciting Sensitive Information. *SIGHCI 2022 Proceedings, ICIS*. Copenhagen, Denmark

## NON-ARCHIVAL CONFERENCE PAPERS AND PRESENTATIONS

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1. **Richardson, B.**, Schechter, A., Sachin, P. (2026) Generative AI Performance and Spillover of Algorithm Appreciation. *Academy of Management Annual Conference*. Philadelphia, PA, USA
2. **Richardson, B.** & Kane, G. (2025) A Positivist Theory of Virtuous Information Systems Use. *23rd JAIS Theory Development Workshop*. Nashville, TN, USA
3. **Richardson, B.**, Schechter, A., Kane, G. (2025) Me and the Machine: How Human-Generative AI Augmentation Changes the Valuation of Work. *Academy of Management Annual Conference*. Copenhagen, Denmark
4. **Richardson, B.** & Kettles, D. (2023) Communications and Controversy: A Sentiment Analysis of Social Media Posts. *2023 ABC-SW*. Houston, TX, USA
5. Brown, L., **Richardson, B.**, & Kettles, D. (2021). Using SaaS Contact Center Technology in the Financial Sector. *MISQE Pre-ICIS Special Issue Workshop on Crisis-driven Digital Transformation*. Austin, TX, USA
6. **Richardson, B.**, Brown, L., & Kettles, D. (2021). Facilitating Digital Transformation as a Response to Operational Crises for Organizations Using Low-code and SaaS Technologies. *MISQE Pre-ICIS Special Issue Workshop on Crisis-driven Digital Transformation*. Austin, TX, USA

## MEDIA COVERAGE

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- “AI is affecting metro Atlanta’s workforce, from white collar to hands-on jobs” *The Atlanta Journal-Constitution*. (2026) -[Read here](#)-
- “BYU study finds the real reasons why some people choose not to use artificial intelligence” *BYU News*. (2025). -[Read here](#)-
  - among [top 10 most read](#) BYU news stories of 2025
- “Mind the App” *Y Magazine*. (2025). -[Read here](#)-
- “New BYU computer science study shows four ways students are actually using ChatGPT” *BYU News*. (2024). -[Read here](#)-

## TEACHING

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**Interests:** Intro to IS, AI Ethics, Analytics & Data Science, SQL & Data Management

### UGA MIST 4610 – Data Management & Analytics, Fall 2025

- Instructor rating: 4.8/5.0 (historical average unavailable)
- 21 undergraduate students
- Database course covering database design and administration, querying (SQL), and data analytics.

### BYU IS 505 – Programming for Data Science, Winter 2023

- Instructor rating: 4.9/5.0 (4.6 course historical average)

- 60 MBA, MPA, & MAcc students
- Python programming course covering pandas, data visualization, bivariate and multivariate statistics, text analytics, and data-driven decision making.

**BYU IS 201 – Introduction to Management Information Systems, Winter 2022**

- Instructor rating: 4.6/5.0 (4.5 course historical average)
- 267 undergraduate students
- Introductory course covering various technical topics including SQL, database design and management, web development, VBA, Tableau, and analytics.

**Courses as teaching assistant:**

- UGA MIST6360 – Intro to Business Analytics (Fall 2023, 2024, 2025, 2026)
- UGA BUSN3030 – Python Programming for Business Analytics (Summer 2025)

**Select anonymous student comments:**

- “He is a very creative instructor. The way he taught allowed and encouraged us to expand the concepts we learned in our own ways. In coding, there really isn’t a “right way” to do something. Therefore, he would simply show us the tools and inspire us to explore.”
- “Richardson is an extremely enjoyable, passionate, and knowledgeable instructor. I would easily recommend him as an instructor to anyone and loved being in his class. Despite being a newer instructor, he is absolutely amazing as a teacher and person.”
- “Professor Richardson is definitely one of my favorite professors. He is so caring and considerate of his students and it’s clear that he has our best interests in mind and really cares. There was one time when I was having issues with my online textbook and emailed him for help, and he responded almost immediately and jumped through several hoops to help me get it working again. I would absolutely recommend him to anyone else taking this class!”
- “This was an amazing class!!! I learned more in this class than in maybe any other, especially applicable skills. With the skills I learned here I was able to get a super awesome IS internship over the summer. I loved this class and Professor Richardson couldn’t have done a better job teaching it! Great class!”
- “You could tell he genuinely cared about his students and the content he was teaching. He taught difficult, complex topics in a clear easy to understand way and really helped to make sure students had the tools to succeed.”
- “Richardson was an amazing professor who has inspired me to change my major to this field.”

**AWARDS & HONORS****Paper Awards**

- **Best Overall ICIS 2025 Paper in Honor of TP Liang (ICIS 2025)** – Richardson, B.  
*Towards a Positivist Theory of Virtuous IS Use*

- **Claudio Ciborra Award, Most Innovative Paper** (ECIS 2024) – Richardson, B., Fife, P., Steed, J., Crane, C., Gaskin, J. *The New Marshmallow: The Effects of Screen Use on Children's Ability to Delay Gratification*
- **Distinguished Paper Award** (ABIS 2023) – Richardson, B. *Assessing Sentiment of the Top 10 Tech Trends that Will Shape the Next Decade: A Sentiment Analysis of Social Media Posts*

### **Financial Awards & Grants**

- UGA Graduate School Travel Grant – 2026
- UGA Graduate School Summer Research Grant – 2025
- MIS Department Paul Hays Scholarship – 2024
- UGA Knox Scholarship – 2024

### **Honors**

- ICIS Doctoral Consortium – 2026 (nominated)
- AOM CTO Doctoral Consortium – 2026
- AMCIS Doctoral Consortium – 2024
- Outstanding Scholar Award – BYU MISM Class of 2023

### **SERVICE**

- Ad-hoc reviewer: CAIS, ICIS, AMCIS, ECIS, PACIS, HICSS, AOM
  - Reviews in 2026 – 5
  - Reviews in 2025 – 9
  - Reviews in 2024 – 10
- Student representative, dean search committee Terry College of Business (2026)
- Session Moderator (AMCIS 2024, ICIS 2025, AOM 2026)
- PhD Student Mentor (2024, 2025, 2026)

### **WORK EXPERIENCE**

- **Graduate Assistant** (Aug 2023 – present)
  - *University of Georgia – Management Information Systems Department*
- **Adjunct Instructor** (Jan 2022 – April 2023)
  - *Brigham Young University – Information Systems Department*
- **Research Assistant** (Aug 2021 – April 2023)
  - *Brigham Young University – Information Systems Department*
- **Reporting and Analytics Intern** (May 2021 – Aug 2021)
  - *doTERRA International*
- **Data Analyst – Team Lead** (Aug 2020 – Dec 2022)
  - *BYU Career Services & Experiential Learning*
- **Business Manager Assistant** (Jan 2019 – Jul 2020)
  - *Brigham Young University – Psychology Department*

## TECHNICAL & OTHER SKILLS

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- Programming languages: Python, R, Stata, JavaScript, VBA
- IT skills: database management & SQL, web development
- Statistical tools: SPSS, MPlus, Amos, SmartPLS
- Languages: Russian (conversational)

## ACADEMIC REFERENCES

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### **Aaron Schechter**

Associate Professor

Department of Management Information Systems, University of Georgia

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### **Elena Karahanna**

C. Herman and Mary Virginia Terry Distinguished Chair of Business Administration, Regents

Professor and Professor, Director of Graduate Studies and PhD Program

Department of Management Information Systems, University of Georgia

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### **Gerald (Jerry) Kane**

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